For librarians

Available Help Resources

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Available Help Resources

- The Help page has the Startup Guide and the Custom Books Guide. Each guide has been translated into Arabic, French, Chinese, Japanese, Portuguese, Russian, and Spanish. At the bottom of the Help page you will find descriptions of IMF publications.

- FAQs cover the following topics: general questions, content, technology, searching, personal accounts, and custom books.

- For general questions and help with IMF eLibrary publications, contact order@renoufbooks.com. For questions and help with IMF Data, contact statisticsquery@imf.org. For subscription information, contact serials@renoufbooks.com.

IMF Data

- If your subscription includes IMF Data, your library has access to the four statistical databases:International Financial Statistics, Direction of Trade, Balance of Payments, and Government Finance Statistics.

- Click on IMF DATA link at the top of the main eLibrary page. The Help page has six in-depth user guides, translated into six languages.

Subscriptions and Prices

- **Free Trial**: If you would like to arrange for a free 30-day trial access period, please contact us.
- **Subscription Prices**: Renouf's subscription package prices. Please contact us if you have any other pricing questions.

Print Publications and the Renouf Bookstore

- Most IMF publications, including books, analytical papers, periodicals, reports and other collections, can be purchased through the Renouf Bookstore.

- Each of the four IMF statistical data products can be ordered individually in online, print, or CD ROM format. To purchase multiple products or packages, contact serials@renoufbooks.com, as discounts may apply.

FAQs

- **Do I need to download the complete file of MARC records every time, or is there a change/add/delete file?** Both the complete file and a change/add/delete file are available.

- **How often do you update MARC records, and how will I know when there is an update?** MARC records are updated monthly and noted in the news section. If you subscribe to the news RSS on the homepage, you will be notified automatically.

- **Do you provide usage reporting and how can I get it?** Currently, COUNTER compliant reports are sent to the account administrator each month. The IMF will soon add more detailed reporting and the ability for administrators to download reports on their own. If you have questions about the reports, are not receiving them, or would like to request them, please contact serials@renoufbooks.com.

MARC records and Excel metadata

You can download the Full MARC records for eLibrary in four different formats. In response to growing demand, the IMF has also made the same MARC record data available in a convenient Excel format. Below is an explanation of the formats available.

File Extension	Data Format	Character Set
.mrc	MARC-21	UTF-8
.mrk	MARC text	UTF-8
.mrk8	MARC text	Marc-8
.xml	MARC-21 XML	UTF-8
.xlsx	Excel	UTF-8